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QUESTION 1

The Business Service Provider (BSP) is:

- A. Internet service developers that rents only its own proprietary applications via the Web.
- B. A company that offers packaged software for lease online.
- C. A service provider that packages a selection of applications for distribution online.
- D. A specialized company that connects customers with PCs and browsers to the Internet.

Answer: B

QUESTION 2

Which of the following correctly describe the functions of a merchant's financial institution? (Select all that apply)

- A. It delivers regular reporting of transactions.
- B. It enables the merchant to accept online payments from their customers.
- C. It provides bank account for accepting payment.
- D. It securely processes payments from a Merchant's Web storefront.

Answer: A, C

QUESTION 3

Which of the following correctly describe the drawbacks of PPTP as a VPN protocol? (Select all that apply)

- A. Failure to choose a single standard for authentication.
- B. Failure to choose a single standard for encryption.
- C. Poor performance.
- D. Poor bandwidth allocation.
- E. Support non-IP protocols.

Answer: A, B

QUESTION 4

Which of the following are the essential PKI components used by E-business? (Select all that apply)

- A. Authentication mechanisms
- B. Tunneling mechanisms
- C. Non-repudiation mechanisms
- D. ACL mechanisms

Answer: A, C

QUESTION 5

Which of the following correctly describe Netiquette? (Select all that apply)

- A. It covers rules to maintain civility in discussions.
- B. It provides special guidelines unique to the electronic nature of forum messages.

- C. It regulates the posted content.
- D. It regulates discussion traffics.

Answer: A, B

QUESTION 6

Select three components of a Customer Relationship Management solution (Select THREE.)

- A. Sales Force Automation (SFA)
- B. Enterprise Resource Planning (ERP)
- C. Customer service information
- D. Marketing information
- E. General ledger system

Answer: A, C, D

QUESTION 7

Which of the following correctly describe SWOT Analysis? (Select all that apply)

- A. It can be used across a wide range of technical and business areas.
- B. It is a mean of scoping a given problem.
- C. It attempts to get you involved in the analysis to look at their situation from a number of different perspectives.
- D. It is a pure technical measure.

Answer: A, B, C

QUESTION 8

What is an ETA? (Select all that apply)

- A. A low-cost Treasure-designated account for receiving retirement payments.
- B. A low-cost Treasure-designated account for receiving EBusiness payment.
- C. A low-cost Treasure-designated account for processing web site transactions.
- D. A low-cost Treasure-designated account for receiving Federal benefits.
- E. a low-cost Treasure-designated account for receiving salary.

Answer: A, D, E

QUESTION 9

Which of the following are the most important factors to consider when you need to insure that employees continue to access data information, and systems? (Select all that apply)

- A. Determine the back-up latency.

- B. Determine the cost of using backup lines.
- C. Understand the relationship between information and its source applications.
- D. Determine the travel cost of using backup sites.
- E. Determine the levels of recovery needed.

Answer: A, C, E

QUESTION 10

What is a proxy server?

- A. A server that typically runs in conjunction with firewall software and allows access to the Internet from within an internal network.
- B. A server that sends cookies to the client and allows access to the Internet through a firewall from within an internal network.
- C. A server that is used to transfer email between two different email systems.
- D. A server that acts as a firewall between the client and host

Answer: A