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**Servicing HP Color LaserJet Printers, High-End
HP0-263**

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QUESTION: 1

For a 110 (220)-volt machine, what does the Color LaserJet 9500 series printer require?

- A. a 5 (9) amp dedicated circuit
- B. a 9 (5) amp dedicated circuit
- C. a 10 (15) amp dedicated circuit
- D. a 15 (10) amp dedicated circuit

Answer: D

QUESTION: 2

A customer complains of constant jamming on their Color LaserJet printer.

Which resources are available to help you isolate the problem? (Select THREE.)

- A. Event Log
- B. technical support
- C. printer Demo page
- D. control panel message
- E. firmware flash upgrade (RFU)

Answer: A, B, D

QUESTION: 3

On the Color LaserJet 8550mfp, what is the order in which color planes are placed on the Transfer Drum?

- A. black, yellow, cyan, magenta
- B. magenta, yellow cyan, black
- C. black, yellow, magenta, cyan
- D. yellow, magenta, cyan, black

Answer: D

QUESTION: 4

When installing the Color LaserJet 85XX, what MUST be done before powering on the printer? (Select TWO.)

- A. install drivers on the client
- B. all shipping locks are removed
- C. all toner cartridges are installed
- D. green fuser lever is placed in the down position

Answer: B, D

QUESTION: 5

If the Color LaserJet 9500 Sensor Test is ON, when can you see the paper path sensor status?

- A. while the printer is powering up

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- B. while an internal test page is printing
- C. during printer calibration
- D. while an external print job is printing

Answer: B

QUESTION: 6

A customer complains of a print quality defect on a Color LaserJet 85XX, repeating at a frequency of 38mm.

What tool is available to identify which consumable is at fault?

- A. user's manual
- B. repetitive motor test
- C. repetitive defect ruler
- D. repetitive paper path test

Answer: C

QUESTION: 7

What types of calibration does the Color LaserJet 9500 printer perform? (Select THREE.)

- A. DVR
- B. CPR
- C. D-max
- D. D-half
- E. DMC
- F. R-val

Answer: B, C, D