

Title: Installing Match

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Audience: Internal / External

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Notes

The method by which you received the Match software does not affect the process of installation.

Name of installation file

The installation package will be named something like 'Match Full Install.exe.'

Licensing

There is no difference from the software trial download and the software supplied on CD. The full license is supplied to you on a license USB Key once you have placed an order with DQ Global. The USB License Key is then inserted into your pc's USB slot which then un-locks the software to full version.

Installation time

Installation only takes a few minutes.

Install Match

It is important that the user name that you use to log onto your computer has full administrative access. If you are unsure about the status of your admin rights, please contact your system administrator for advice.

Once logged onto your computer:

Locate the installation package, this will either be on the CD supplied to you or will be saved to your computer hard drive following download from our web site.

Double click the installation package to start the install (fig.1).

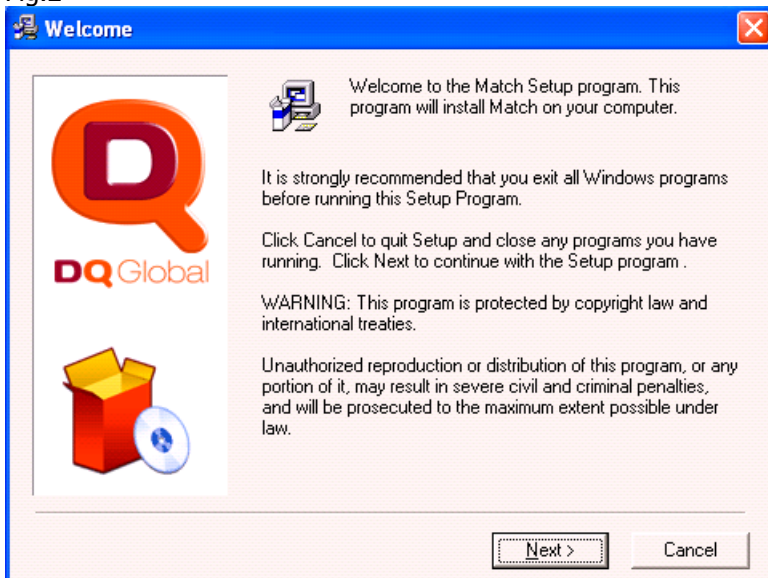
Fig.1



Welcome Screen

Click the 'Next' button at the welcome screen (fig.2).

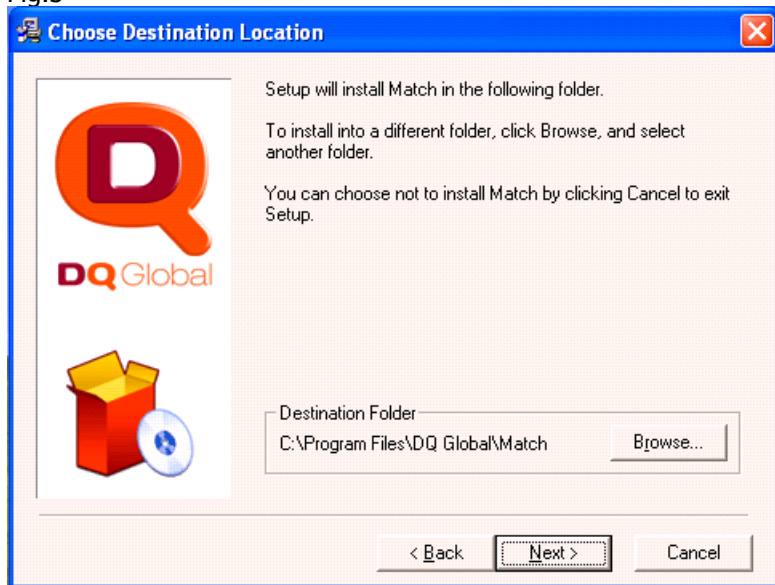
Fig.2



Choose Destination Location

Here you can change the location of the application location; however, we recommend that you leave the default setting of 'c:\Program Files\DQ Global\Match'. Click the 'Next' button to process to the next screen (fig.3).

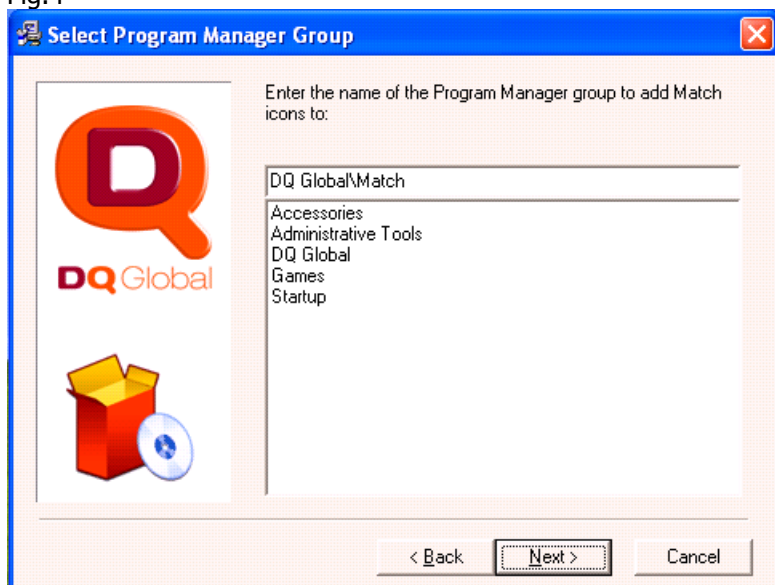
Fig.3



Select Program Manager Group

Accept the defaults shown on this screen, however, you can change group if you wish. Click the 'Next' button to process to the next screen (fig.4).

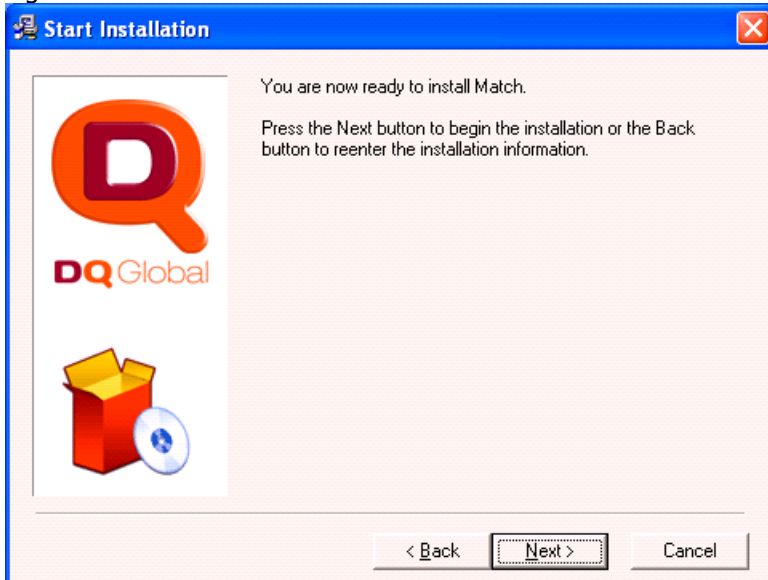
Fig.4



Start Installation

To start the installation, click the 'Next' button (fig.5)

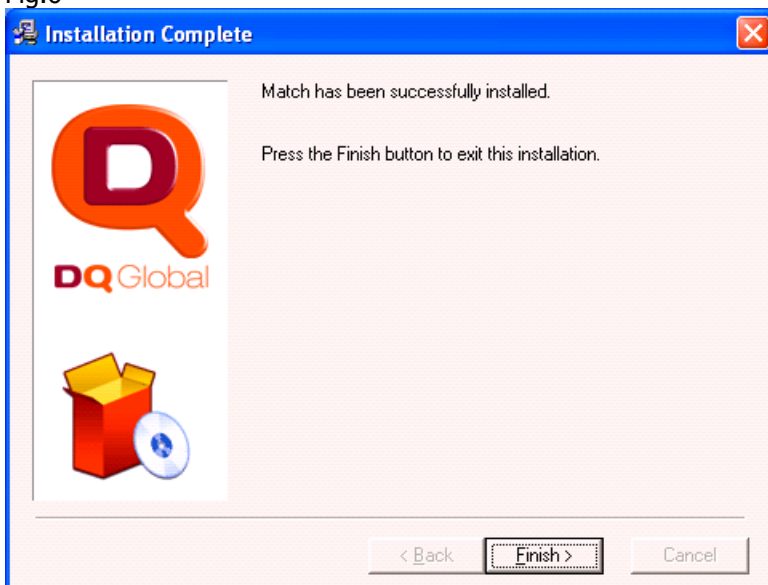
Fig.5



Installation Complete

Following a short installation, you will see the Installation Complete screen. Click 'Finish' to close the window (fig.6)

Fig.6



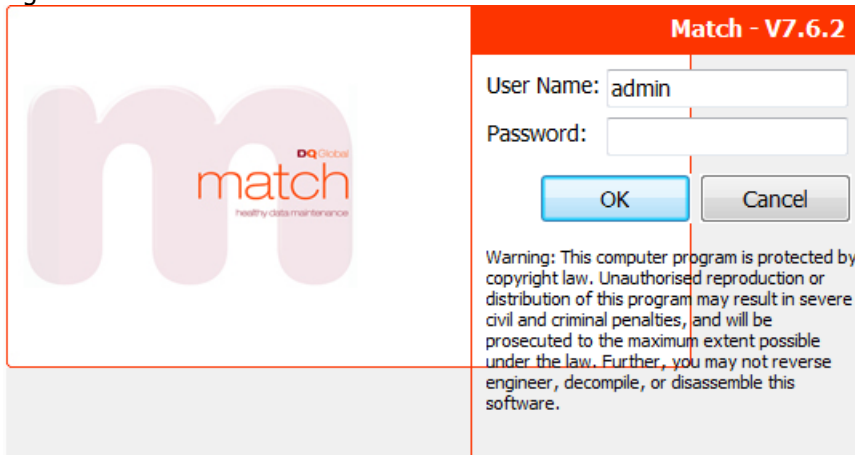
Congratulations, you have completed the installation of Match.

If you require further information or assistance, please contact us on support@dqglobal.com

Match Login

Once you have successfully installed Match and open the program, you will be welcomed by the below screen:

Fig.7



The standard login details are:

User Name: Admin
Password: serpent

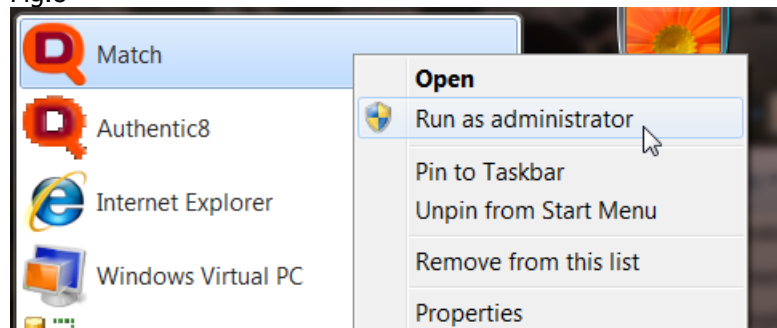
Once you have entered the above details, click 'OK' to enter.

General Troubleshooting

Please see below for general troubleshooting:

- Please make sure you have full read/write access to the folders of 'C:\DQGlobal' and (depending on your Operating System) 'C:\Program Files\DQ Global\Match' (Windows XP) or 'C:\Program Files (x86)\DQ Global\Match' (Windows 7)
- Please try to run the program 'As Administrator':

Fig.8



If you experience any other issues or problems, please contact us on support@dqglobal.com