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Installation and Deployment in MS Dynamics CRM 4.0

MB2-633

Demo Version

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QUESTION: 1

You are working for Pass.com and prepare to install CRM 4.0. You have determined to use three different physical server computers for the Application server the Platform server and the other server roles.

How can you do this?

- A. Run the installation program on the three servers from the command line, specifying the appropriate XML file each time.
- B. Run the installation program on the three servers, selecting the custom installation option and selecting the appropriate server roles each time.
- C. Run the installation program on the three servers, selecting the typical installation option. After installation, disable the services you don't want to run.
- D. Run the installation program on the three servers, selecting the typical installation option. Unregister the dll files you do not want to run.

Answer: A

QUESTION: 2

Mostly business logic will be implemented at which layers?

- A. Platform
- B. Application
- C. Database
- D. Presentation

Answer: A

QUESTION: 3

Microsoft Dynamics E-mail Router is required to install Microsoft Dynamics CRM.

- A. True
- B. False

Answer: B

QUESTION: 4

You are working for Pass.com and admin your company network, and you have just installed CRM server on the computer SALES01. Members of the sales department have started to use CRM with the url http://Pass. One salesperson says every time IE starts and then immediately closes.

What should you do? (Select two)

- A. Set the salesperson computer so that Updates are downloaded and installed automatically.
- B. Set the salesperson computer so that http://Pass is included in Trusted sites in Internet Options.

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C. Set the salesperson computer to disable popup blocking, or enter http://Pass in the popup blockers exceptions list.

D. Set the salesperson computer so that a network drive is mapped to \\SALES01\Pass, and then restart Internet Explorer.

Answer: B, C

QUESTION: 4

You are working for Pass.com and use Exchange for email processing. 50% users use CRM and 50% not. The marketing department sends emails to contacts informing them of special offers, and the IT department uses CRM Service Management functionality. Users send support request emails to support@Pass.com. Emails to this address are received by all members of the IT support team, as well as in a shared location within CRM. Earlier today, the IT staff restored Active Directory from a two-week old backup, and now Microsoft Dynamics CRM is not working properly.

Which of the following CRM objects should you check for corresponding objects in Active Directory? (Select two)

- A. Queues.
- B. Contacts.
- C. Teams.
- D. Users.

Answer: A, D

QUESTION: 5

Prior to installing the E-mail Router, you must log on to the computer where the router is being installed as a user with _____ privileges.

- A. Local Administrator
- B. Outlook Administrator
- C. Rule Deployment Administrator
- D. Microsoft Dynamics CRM System Administrator

Answer: A

QUESTION: 6

You are working for Pass.com with CRM 4.0 installed and you manually adding the user and computer accounts to security groups. You have four different computers for CRM server, SQL server, Exchange server, Reporting Services server and Domain Controller.

You must add the computer account of the CRM server to which two security groups? (Select two)

- A. PrivUserGroup.
- B. ReportingGroup.
- C. SQLAccessGroup.

D. PrivReportingGroup.

Answer: A, C

QUESTION: 7

You have been making changes to some of the email configuration settings for a group of users who are moving from one office to another. However, the changes do not take effect.

What action must you take in order to force the changes to happen?

- A. Restart IIS
- B. Let users re-login
- C. Publish the changes by running the E-mail Router Configuration Manager
- D. Restart the Microsoft CRM Email Router service.

Answer: C