
PC PhoneHome™

Tracks & Locates Missing Computers



INSTALLATION GUIDE

Version 3.5



XP - VISTA - SEVEN

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INSTALLATION GUIDE FOR PC PhoneHome™

COMPUTER THEFT RECOVERY SOFTWARE

INTRODUCTION

This document will assist authorized users to track and locate computers protected with PC PhoneHome™ software. The proper installation and configuration of PC PhoneHome™ is critical to the recovery process.

OVERVIEW: HOW PC PHONEHOME™ WORKS

Every computer connected to the Internet has its own Internet address called an “IP Address.” An IP Address is a set of four numbers separated by 3 decimals. (*i.e.*, 255.255.255.255) Your ISP (Internet Service Provider) controls a group of IP Addresses that it, in turn, assigns to its customers.

Dynamic IP Addresses

Most people receive a “dynamic IP Address” when they dial up their ISP. A dynamic IP means that every time you connect to the Internet, your ISP “loans” you an IP address for the duration of that connection. The next time you connect to the Internet through that same ISP, you will receive a new IP Address.

Static IP Addresses

If you connect to the Internet via an ISDN, DSL, Cable, Satellite, T1, T3 or some other type of high-speed connection, you probably have a “Static IP Address.” A static IP Address means that your ISP assigns you the same IP address every time you connect to the Internet. It does not mean you “own” the static IP Address (it’s still controlled by your ISP); it means you have the right to its ongoing use.

ISP Logs

ISPs keep records of who uses what IP Address and at what time (if it’s a dynamic IP Address), and to whom they assign a static IP Address. PC PhoneHome™ contains a stealth email application that sends your pre-configured recovery information via proprietary protocol to an email address of your choice (including web-based email).

Included in that email sent by PC PhoneHome™ is your ownership and contact information, as well as the IP Address from which that stealth email was sent. From that information, it is possible to trace the message back (via the IP Address) to the ISP that controls that IP Address and obtain location information for the lost computer. With this information, law enforcement can obtain the necessary warrant to recover your stolen computer.

INSTALLATION

This section covers proper installation and configuration of PC PhoneHome™ version 3.5 on Windows XP, Vista and Seven operating systems.

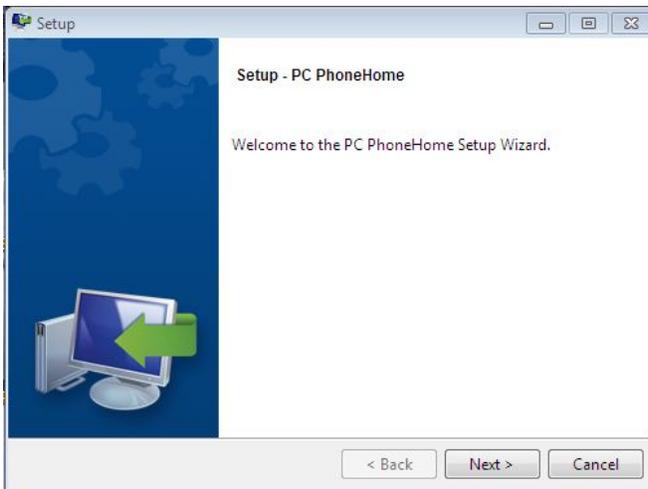
IMPORTANT!

IN ORDER TO PROTECT YOUR PROPRIETARY DATA AND TO PROVIDE YOU WITH THE HIGHEST PROBABILITY OF RECOVERY OF YOUR COMPUTER SHOULD IT BE LOST OR STOLEN, WE RECOMMEND THAT YOU USE THE SECURITY PROTOCOLS LISTED IN THE APPENDIX OF THIS DOCUMENT.



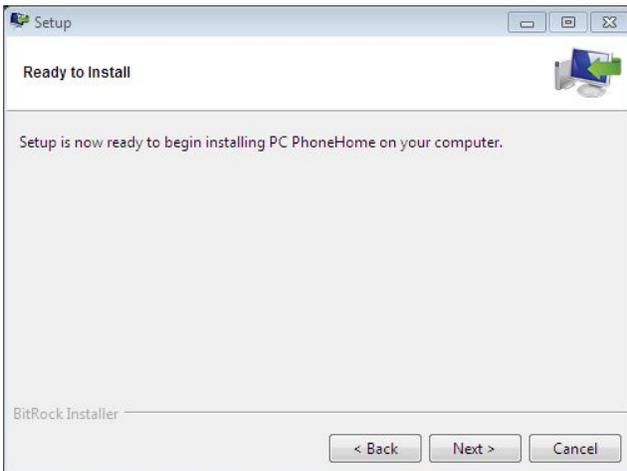
Image1 PC PhoneHome™ Installer.

PC PhoneHome™ uses a Zip archive. To begin Installation **double click the pcpvh3.5.zip** file. This will extract the installer file called **pcphv3.5.exe** in the same folder. Double Click on **pcphv3.5.exe** to begin installation.



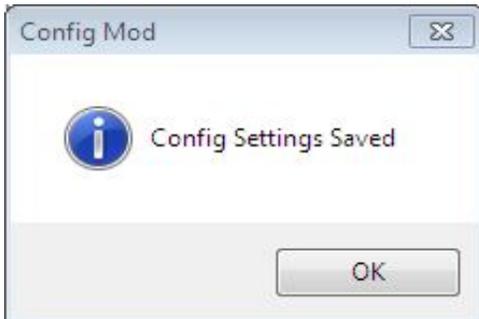
At the start of the install you will see this:

The PC PhoneHome™ Setup wizard is a menu-driven application. Simply follow the directions provided by the installer.



Click next to install PC PhoneHome™

The ownership information you provide in the configuration box for PC PhoneHome™ is the information that is sent to your designated email and to the Brigadoon Archives. It is also the same information you will turn over to the police in the event your computer is lost or stolen. **It is important that you enter accurate and truthful information** in the data field of the configuration window. The police will use this information **as a basis to attain a court-ordered search warrant to retrieve your property. Less than accurate information may result in a search warrant application being denied.**

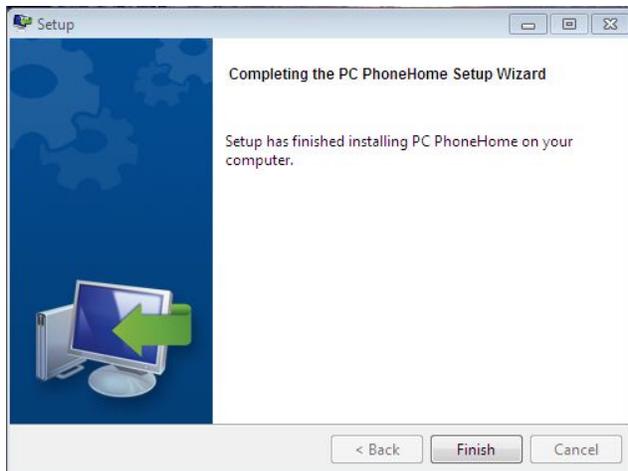


After entering your data into the configmod screen you **MUST** click save to save the info. If you do not click SAVE, PC PhoneHome™ will NOT be installed correctly.

Click register and enter the serial key provided to you and SAVE.



After SAVING your serial key you will see this screen if entered properly.



After saving and closing the configmod, this screen will appear. Click finish and reboot your machine. PC PhoneHome™ has been properly installed on your computer.

TECH SUPPORT

If you need technical support or have any questions regarding your software, here is how you contact us:

Email (usually the fastest response): support@brigadoonsoftware.com

Fax: +1-845-624-0990

Telephone (during normal business hours-New York time): +1-845-624-0909.

APPENDIX: “HARDENING” YOUR HARDWARE

Disclaimer & Warning: While we recommend that you “harden” your computer to third party intrusion, the information provided in this Appendix **is advisory in nature only**.

All the hardening techniques of your computer’s operating system rely on your Windows operating systems features. **THEREFORE, IF YOU HAVE ANY QUESTIONS, YOU SHOULD CONSULT MICROSOFT TECH SUPPORT DOCUMENTATION.**

Any actions involving computer firmware, such as changing your boot sequence in your computer’s BIOS, is done so at your own risk. **IF YOU HAVE ANY QUESTIONS ABOUT YOUR COMPUTER’S BIOS OR FIRMWARE, YOU SHOULD CONSULT YOUR COMPUTER MANUFACTURER’S TECH SUPPORT DOCUMENTATION, OR (IN THE CASE OF YOUR BIOS SETTINGS) CONSULT YOUR BIOS MANUFACTURER’S TECH SUPPORT DOCUMENTATION.**

To protect your proprietary data and to provide you with the highest probability of recovery of your computer should it be lost or stolen, we recommend that you take the following steps:

1. Set up different user accounts on your computer:
 - a. For personal use: two accounts: **Administrator** and **Guest (Managed)**;
 - b. For organizations: three accounts: **Administrator**, **Standard** and **Guest (Managed)**;
2. Password protect access to your Administrator and Standard accounts, but not your Guest account;
3. Have your computer boot directly into your Guest Account.
4. Utilize **your computer’s BIOS settings** to change the boot sequence to prevent booting the computer from an external drive without authorization;
5. Use encryption software to protect your important data.