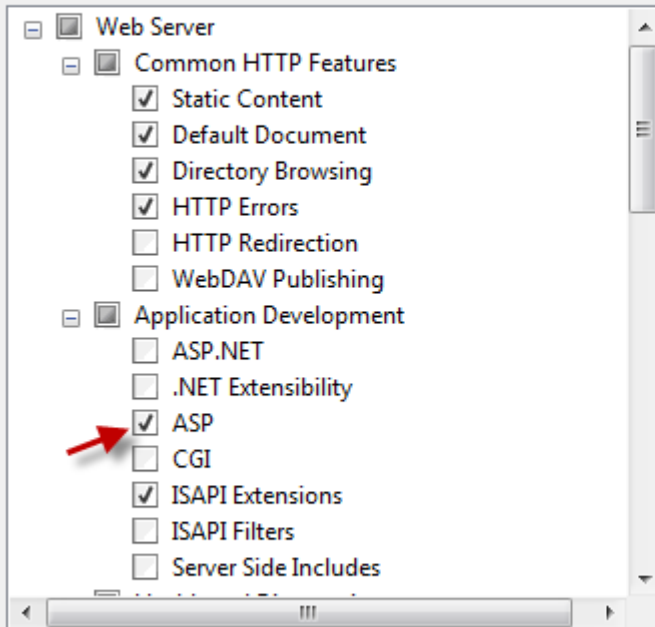


## Installing Surfstatslive 2012 on Windows Server 2008 and 2012

Select the role services to install for Web Server (IIS):

Role services:



☒ Web Server

- ☒ Common HTTP Features
  - ☒ Static Content
  - ☒ Default Document
  - ☒ Directory Browsing
  - ☒ HTTP Errors
  - ☐ HTTP Redirection
  - ☐ WebDAV Publishing
- ☒ Application Development
  - ☐ ASP.NET
  - ☐ .NET Extensibility
  - ☒ ASP
  - ☐ CGI
  - ☒ ISAPI Extensions
  - ☐ ISAPI Filters
  - ☐ Server Side Includes

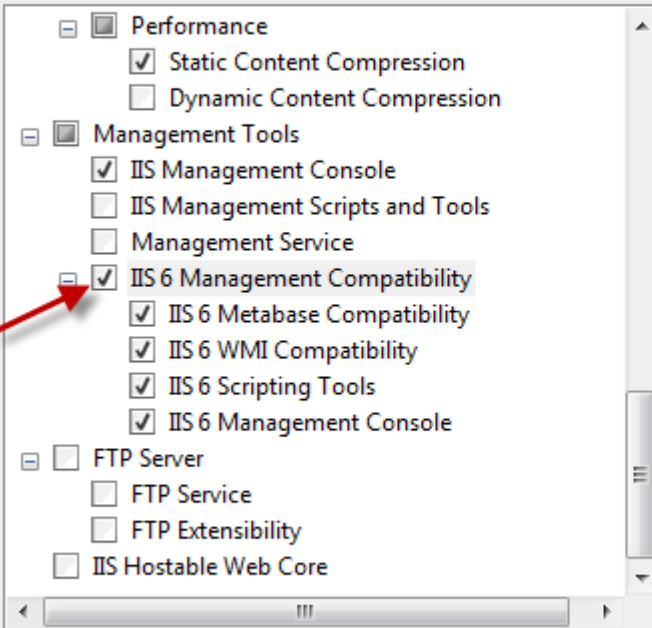
[More about role services](#)

Description:

[IIS 6 Management Compatibility](#) provides forward compatibility for your applications and scripts that use the two IIS APIs, Admin Base Object (ABO) and Active Directory Service Interface (ADSI). You can use existing IIS 6 scripts to manage the IIS 7 Web server.

Select the role services to install for Web Server (IIS):

Role services:



The screenshot shows a list of role services for Web Server (IIS). The 'Management Tools' section is expanded, and the following services are listed with their selection status:

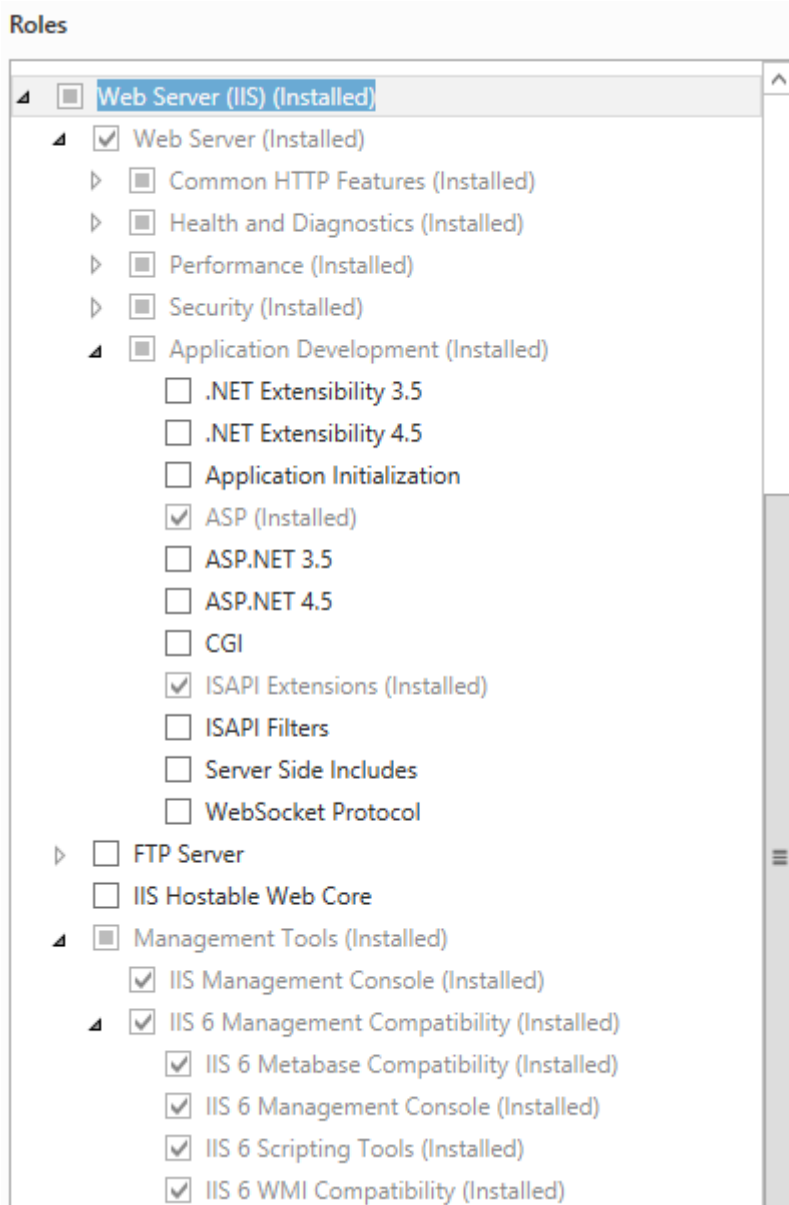
- ☒ Performance
  - ☒ Static Content Compression
  - ☐ Dynamic Content Compression
- ☒ Management Tools
  - ☒ IIS Management Console
  - ☐ IIS Management Scripts and Tools
  - ☐ Management Service
  - ☒ IIS 6 Management Compatibility (highlighted with a red arrow)
  - ☒ IIS 6 Metabase Compatibility
  - ☒ IIS 6 WMI Compatibility
  - ☒ IIS 6 Scripting Tools
  - ☒ IIS 6 Management Console
- ☐ FTP Server
  - ☐ FTP Service
  - ☐ FTP Extensibility
- ☐ IIS Hostable Web Core

[More about role services](#)

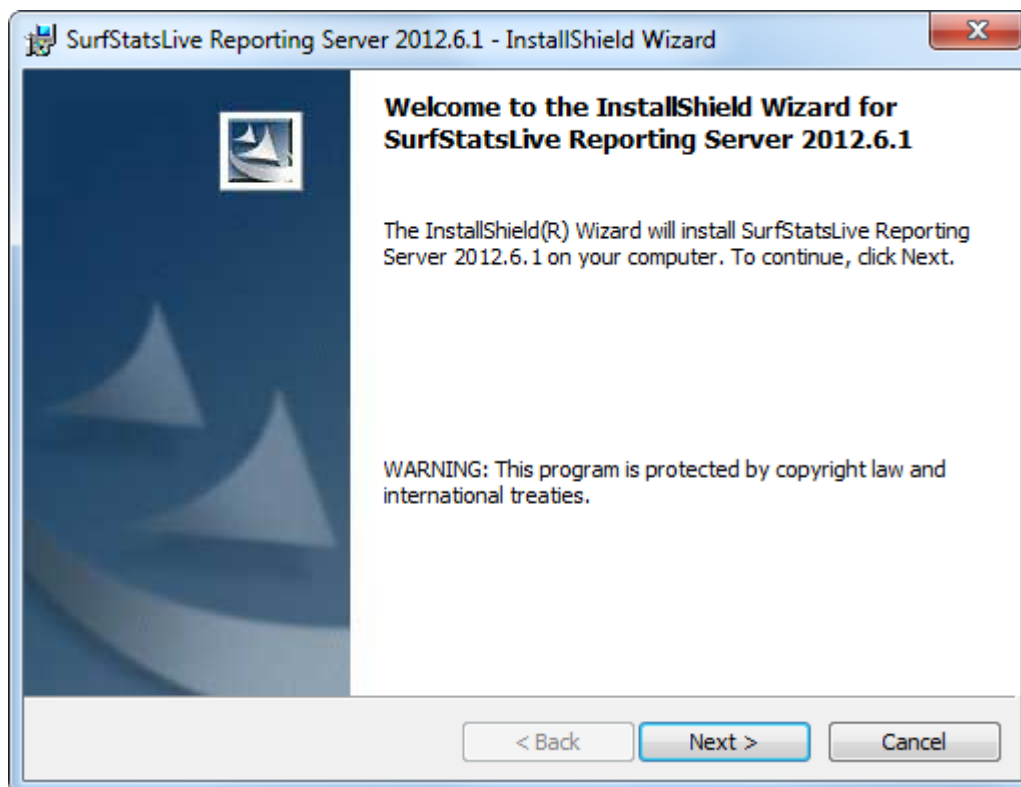
Description:

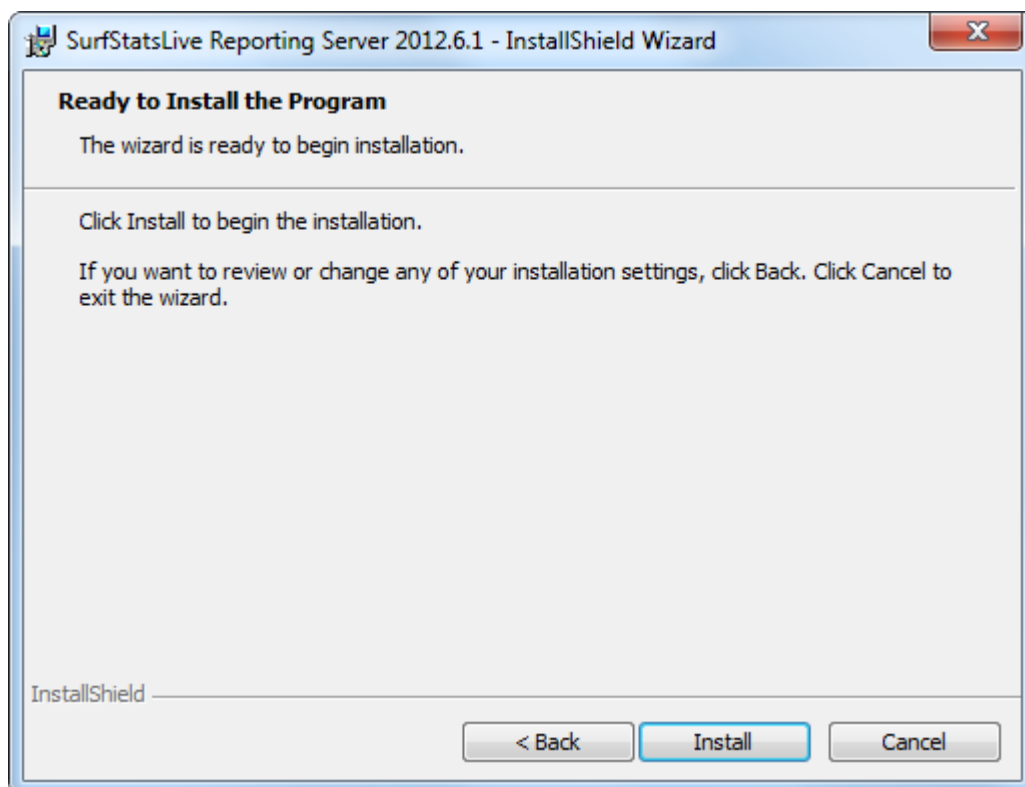
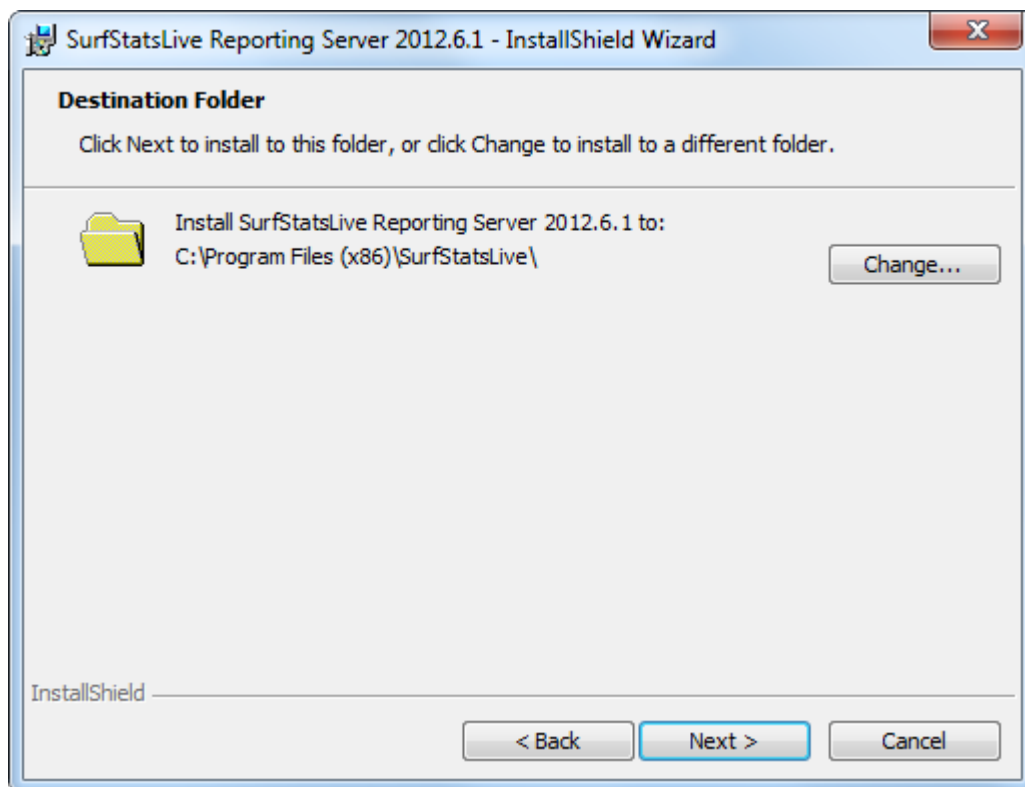
[IIS 6 Management Compatibility](#) provides forward compatibility for your applications and scripts that use the two IIS APIs, Admin Base Object (ABO) and Active Directory Service Interface (ADSI). You can use existing IIS 6 scripts to manage the IIS 7 Web server.

The following summarizes the required settings:



Run setup.exe as **system administrator** to install. Note - not domain administrator.





SurfStatsLive Global Setup

Authentication | Web Server | Identities | Information

**Please make sure IIS and Windows are set up properly before continuing by pressing the button below**

IIS and Windows Setup Requirements

Server Administrators authentication details.

User Authentication Provider

SurfStatsLive

Server Administrator Group

<Not Applicable>

Server Administrator Username

Administrator

Password

xxxxxxx

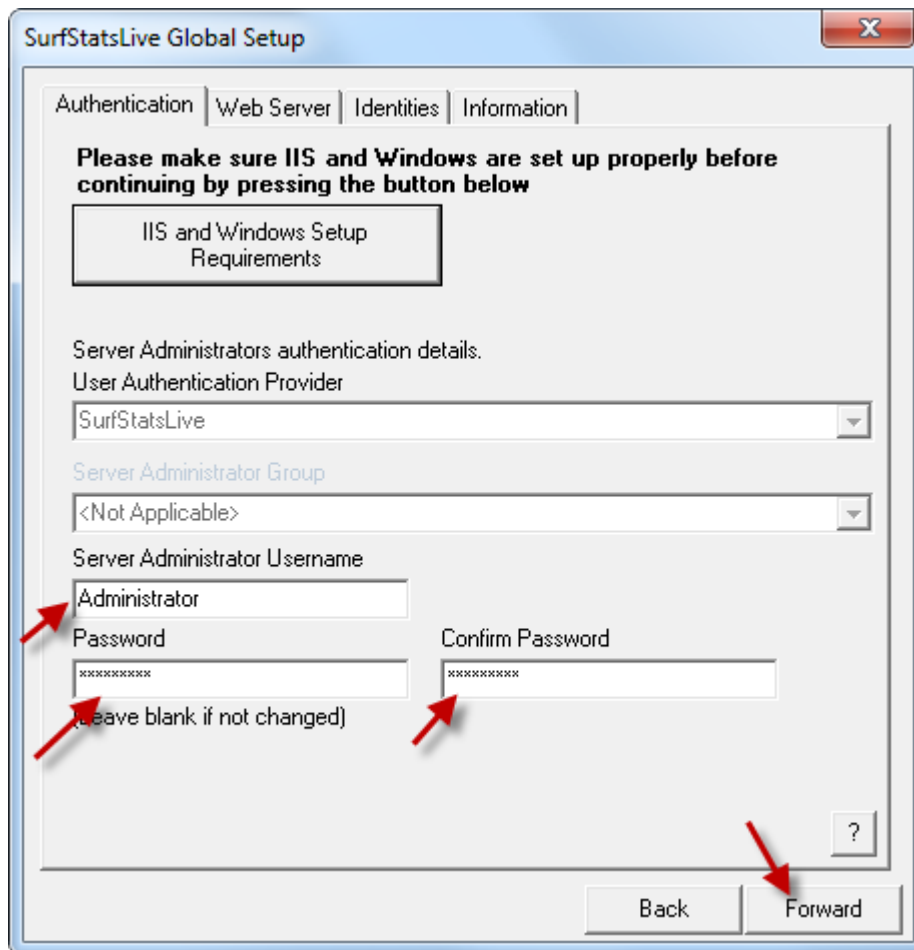
(leave blank if not changed)

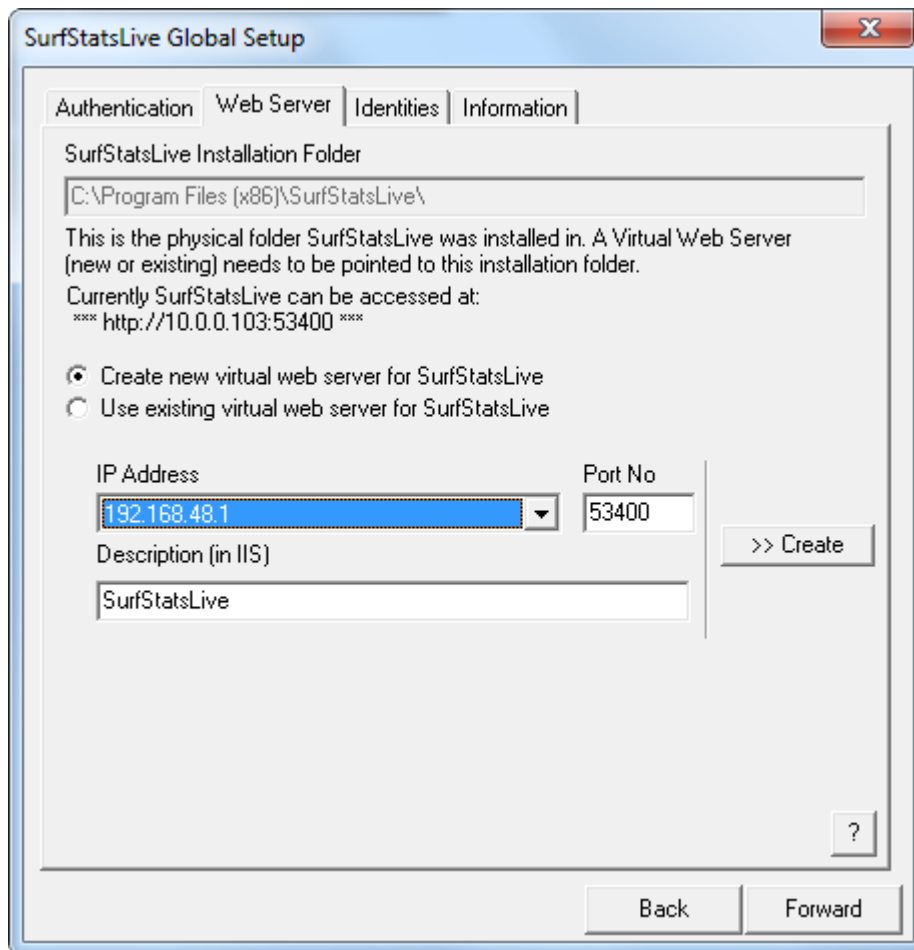
Confirm Password

xxxxxxx

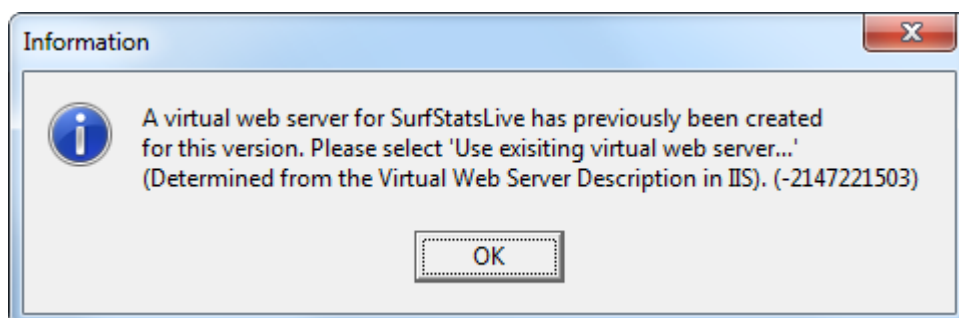
?

Back Forward

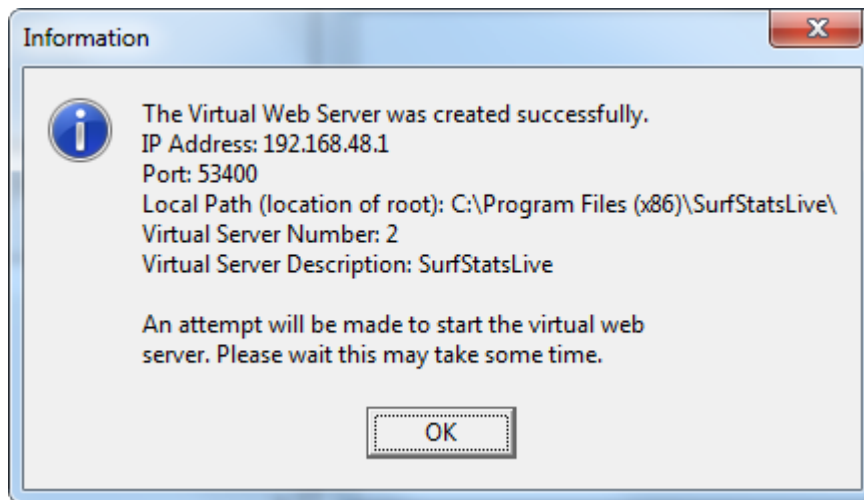




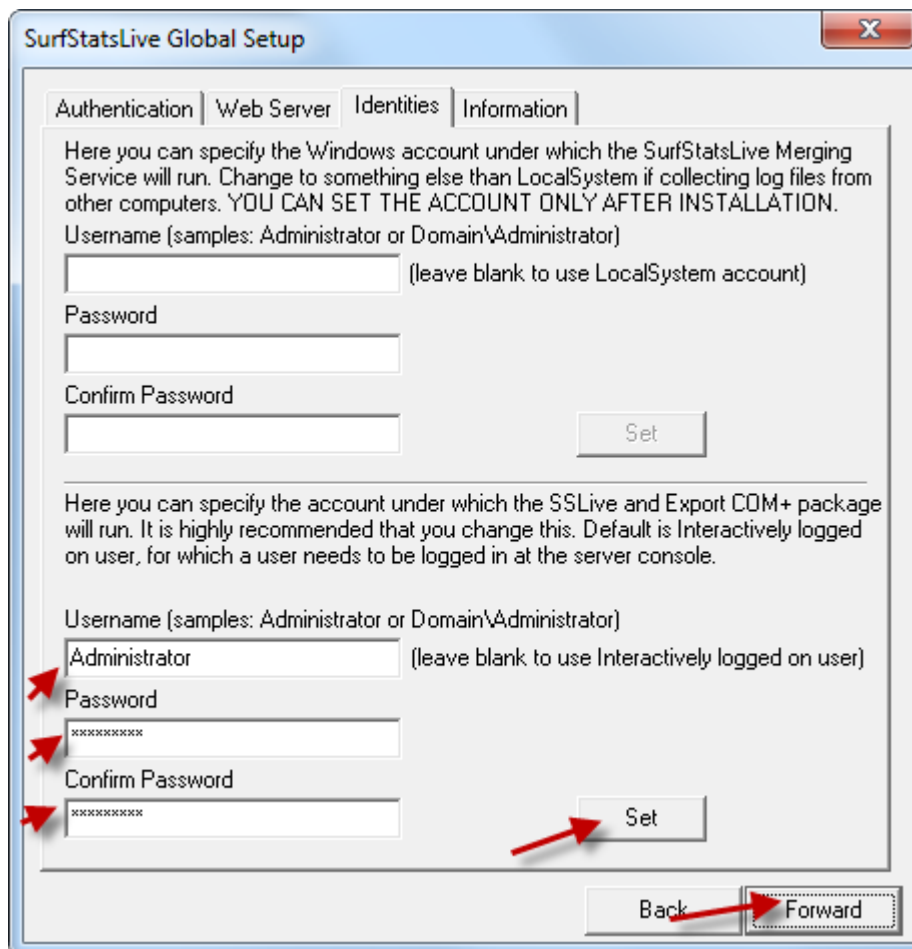
If you get the message that the a virtual web server has previously been created, you can select to Use the existing virtual web server for Surfstatslive.

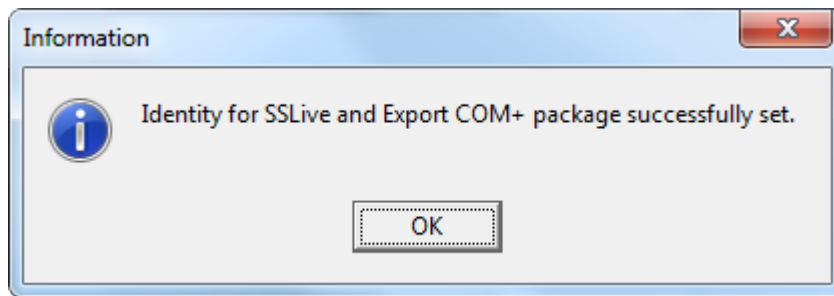


If the Virtual Web Server was created successfully, you should see the following screen.



Press Ok to get to the following screen where you need to give the Com+ package administrative rights or else it will not start.





Click ok and fill in the Information screen if required.

A "SurfStatsLive Global Setup" dialog box with a blue header bar and a close button (X). It features a tabbed interface with four tabs: "Authentication", "Web Server", "Identities", and "Information". The "Information" tab is selected. The main content area has a light gray background and contains the following text and form elements:

Here you can specify info about your organization, the provider of the SurfStatsLive Service. Your customers will see this when they click the Customer Support link.

Your Organization Name

Support Email address

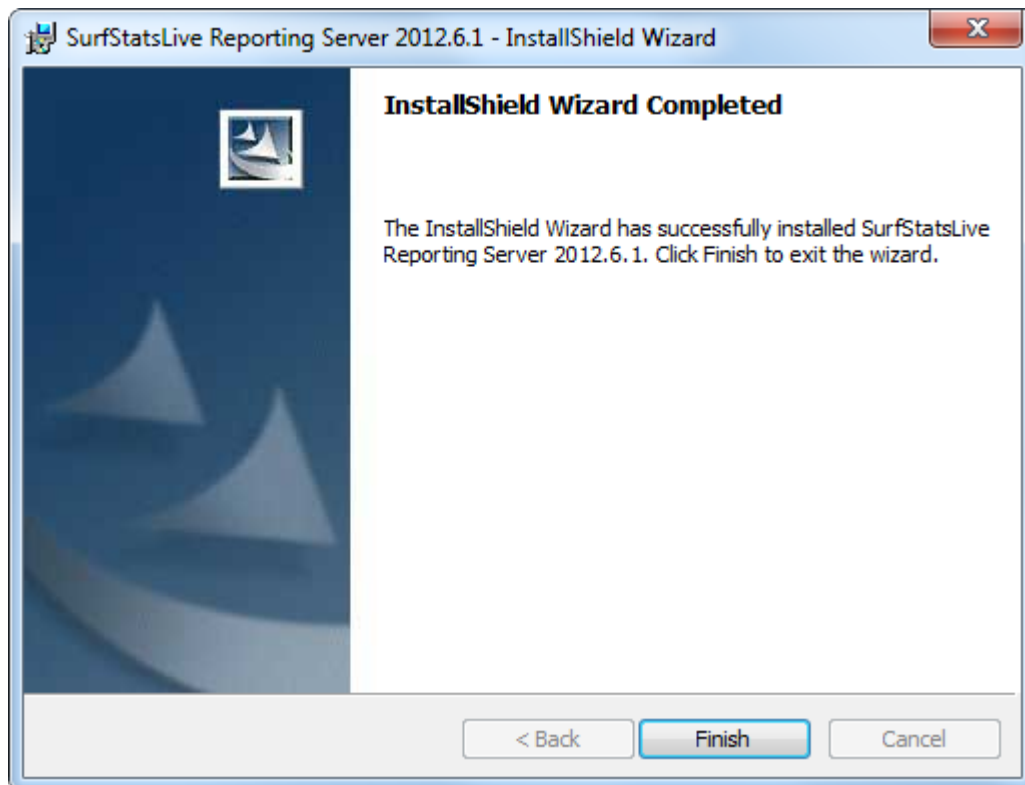
Support Telephone#

Support Fax#

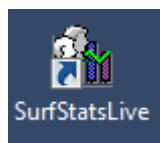
Default Logo URL

☐ Show tips at startup

At the bottom right are two buttons: "Back" and "Done".



If the installation was successful, there should now be a SurfstatsLive start icon on the desktop.



Click on it. You might have to add Surfstatslive as a trusted site in Internet Explorer.

You can the log in as Server Administrator.

# SurfStats Live

Real-Time Reporting Server

## Login

Please provide your username and password below. You need an existing login to use this service. If you do not have an existing login please contact your web site host to obtain one. Please note that usernames and passwords for Server Administrators are case-sensitive.

User name

Password

Log in as a.....  ?



[Login](#)

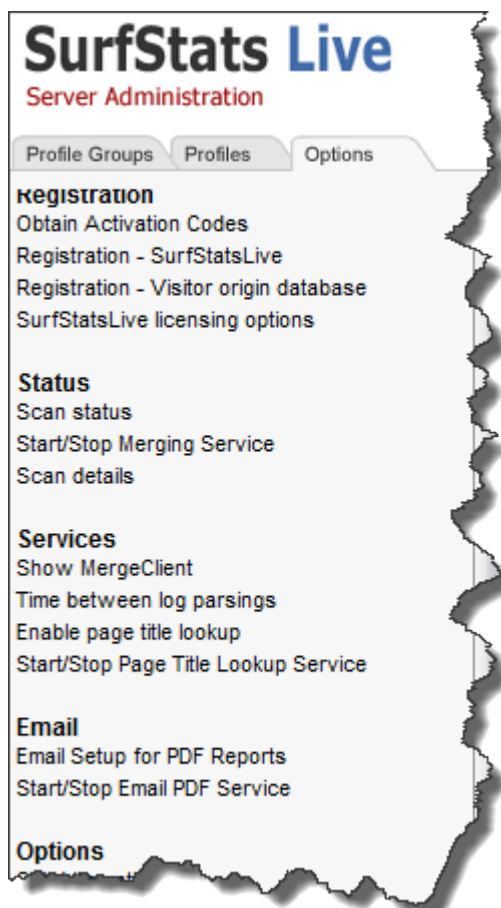
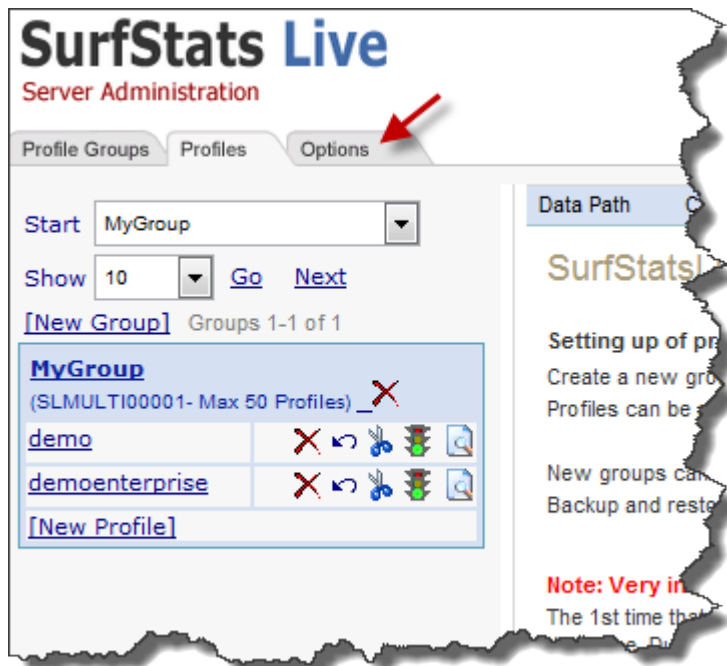
- [Demo](#)
- [Demo of SurfStatsLive Enterprise](#)

- ⊕ More details on login
- ⊕ Who is hosting this service?
- ⊕ How to access and run the service
- ⊕ Want to know more about SurfStats?
- ⊕ Need help?

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If you have a look at the Administrative Tools - Services, you'll see that 4 Surfstatslive services were added. None of them are started by default..

Name	Description
SSLiveMonitor	Monitors SurfStatsLive Servers
Surfstats Live PDF Service	Surfstats Live PDF Service
SurfStatsLive Merging Service	SurfStatsLive Merging Service
SurfStatsLive Page Title Lookup Service Version 3.4.0.0	Looks up page titles for SurfStatsLive



## SSLIVEMonitor Service

The SSLiveMonitor is used to see if there are more Surfstatslive servers running on the local area network and does not have to be started.

## Surfstats Live PDF Service

The Surfstats Live PDF Service is used to generate PDF reports on a scheduled basis for emailing these reports to clients. It is only required if you want to schedule emailing PDF reports to clients. You can start it under Options – Email – Start/Stop Email PDF Service.

### Email PDF Service Control

SurfStatsLive EMail PDF Service Control Status:  
**\*\*\* Stopped \*\*\*** [Start Service](#)

Service Account Name: LocalSystem  
Computer Name: WIN2008R2


**Please note:** To change the Service Account Name under which the SurfStatsLive EMail PDF Service runs go to Control Panel - Administrative Tools - Services. Double-click the service name and select the Log On tab. You would need to specify a different account, with sufficient rights if you retrieve log files from other computers.

You need to setup the SMTP email settings under Options – Email – Email Setup for PDF Reports.

### Email Setup for PDF Reports

Set the default account that will be used to email PDF reports to clients  
Note that this account must exist and must function properly.

	Examples
Subject in email	<input type="text" value="SurfStats Reports - Site %site%"/> SurfStats Report from MyCompany
SMTP Server	<input type="text" value="mail.myserver.com"/> mail.myserver.com
Account	<input type="text" value="mail@myserver.com"/> mail@myserver.com
Password	<input type="password"/>
<b>Authentication details if required by Server</b>	
Username	<input type="text"/>
Password	<input type="password"/>

 [Submit](#)

The client's email address and report schedule is done in the client's site profile under the new Schedule tab.

**Edit Profile demo (Group:MyGroup - SLMULTI00001)**

Basic Filters Options **Schedule**

**Schedule**

Enter start date 27 Jun 2012

Enter start time 20 : 05

Repeat every 1 Month(s)

Enter a repeat value of 0 to run this schedule only once

Report output format PDF

Email report to Jon@Bloggs.com

Paper Size A4

Schedule is active Yes

#### SurfstatsLive Merging Service

The SurfstatsLive Merging Service is used to parse the log files to the database. You have to start this service. It can be started from the Surfstatslive program under Options – Status – Start/Stop Merging Service. It can be monitored under Options – Status – Scan Status and Scan details.

#### SurfstatsLive Page Title Lookup Service

The SurfstatsLive Page Title Lookup Service is used to retrieve page titles from the website. It queries every page found in the log files for its page title. This is only needed if you want page titles to be displayed in reports. Once the page titles have been retrieved, this service can be stopped unless page titles are changed. Page titles can be enabled under Options – Services – Enable page title lookup.

## Enable page title lookup

SurfStatsLive can lookup web page titles by using http and these titles can then be shown in reports together with the link of the page.

Once retrieved, page titles are stored for 30 days before SurfStatsLive will retrieve page titles again.

The default for SurfStatsLive is not to lookup page titles.

You can change the global default here.

**The advantages to looking up page titles are the following:**

- It is easier to read the long title than the filename which is usually shorter

**The disadvantages to looking up page titles are the following:**

- It can take some time to lookup all the titles as all the pages must be downloaded (via http) and parsed to retrieve the titles, however this is only done once every thirty days

**The following must be set before page titles can be looked up for a specific profile:**

- Page Lookups must be set to "Yes" on this page
- Page Lookups must be activated on the specific site profile
- The web site URL must be set for the profile

Do you want to lookup page titles

If you answered "Yes" to lookup page titles, you can also change the time between lookups

Time between lookups (in minutes)

**Note:** It is important to note that this will only enable the title lookup service to run.

Each profile still has to be enabled individually for its titles to be retrieved.

It is not necessary to reset the database as only page titles that were not looked up in the last 30 days will be retrieved.

[Please read this before selecting submit below](#)



The Page Title Lookup Service is started under Options – Services – Start/Stop Page Title Lookup Service.

## Page Title Lookup Service Control

Error getting SurfStatsLive Page Title Lookup Service Status.

-- Error No: -2147023836. Description: Automation error The specified service does not exist as an installed service.

Computer Name: WIN2008R2

**Please note:** to change the Service Account Name under which the SurfStatsLive Page Title Lookup Service runs go to Control Panel - Administrative Tools - Services.

Double-click the service name and select the Log On tab.

You would need to specify a different account, with sufficient rights if you retrieve log files from other computers.